

Business Unlimited Program conditions

- Roaming calls, international calls not included in the package for national and international calls towards Zone 1, value added services, SMS, Data, fax and other services which are not included in the bundles are charged according to the current GLOBUL price list.
- The subscription fee for each consecutive month and the charges for all the services used during the current month, including the calls after the exhaustion of the minutes offered as part of the relevant package for each separate SIM card/line, shall be paid by the CUSTOMER on monthly basis in accordance with the invoice issued by the OPERATOR.
- Unused included minutes from the respective month will not be transferred to the next month. In case of termination of the contract or cease of usage of the additionally activated bundle, unused minutes are lost and are not refunded.
- The tariff is valid and shall be granted to new business customers, signing a Contract for mobile services or for existing business customers upon signing an Appendix to "ZAEDNO" loyalty program at the applicable terms thereto. The minimum required number of SIM cards for activation and using under the program is 2 (two).
- The included minutes refers to every single SIM card.
- All cards of the CUSTOMER are included in the Close user group, regardless of the bundle selected.
- GLOBUL could charge the SUBSCRIBER for every call above reasonable consumption of 1500 minutes per month (per SIM card) for calls within closed group (refers to Business Unlimited S & M).
- GLOBUL deducts calls within GLOBUL network from bundle towards all national networks when reasonable consumption of 1500 minutes per month (per SIM card) is over. The rule does not appeal to calls in group (refers to Business Unlimited L & XXL).
- When the included minutes for national calls are over GLOBUL could charge SUBSCRIBER for calls within GLOBUL network, incl. calls within closed group (refers to Business Unlimited L & XXL).
- The included national minutes refers to each SIM card of the CUSTOMER and take place within 7 (seven) working days after the activation of SIM cards/lines or the submission of a written request.
- For a period of 6 months following the purchase of the cards the SUBSCRIBER has the right to change the initially chosen tariff for each individual card only to a tariff with a higher monthly fee.
- After expiry of the initial 6-month term, the SUBSCRIBER has the right to choose a higher or lower package from the " Business Unlimited" program at any time during validity of the Agreement, once within each billing period. " Business Unlimited" programs are offered with 1-year or 2-years contract duration.
- In case of non-compliance with any obligation under p.3.a and p.3.b of the GLOBUL General Terms the CUSTOMER must pay a penalty of BGN 200 for each card.